

## French speaking Customer Service Agent

[Apply Now](#)

Company: Betting Connections

Location: Lija

Category: office-and-Administrative-support

Responsibilities: • Help internal and external customers • Handle customer request queues assigned accordingly to workload via online chat and email • Keep customer request queues as low as possible • Conduct research on player bonuses, deposits, transactions, betting slips, documents, bet calculations • Contact other departments when there are issues that need to be solved • Have a high knowledge of products offered by the company • Attend team meetings and activities • Takeover in the absence of the team leader • Support the Internal Customer Service, Payments & Fraud, Marketing, CRM / VIP Management team where necessary • Maintain external relationships with Casino Support and Bookmakers • Escalate issues to the Head of Department

Requirements: • Native level of French, both written and spoken and a fluent level of English is also required • Fluency in German will be considered a great asset • 1+ years' work experience in a customer related role • Strong communication skills and patient • Passionate about identifying customer needs and providing quick resolutions • Mature, reliable, hard-working person with a super positive attitude • Knowledge of Internet related software • High school or post-secondary school Education

For more information or to apply please send your CV to [alessandro@bettingconnections.com](mailto:alessandro@bettingconnections.com)

[Apply Now](#)

### Cross References and Citations:

1. French speaking Customer Service Agent Jobs Lija ↗
  2. French speaking Customer Service Agent Jobs Lija ↗
  3. French speaking Customer Service Agent Jobs Lija ↗
  4. French speaking Customer Service Agent Jobs Lija ↗
  5. French speaking Customer Service Agent Jobs Lija ↗
  6. French speaking Customer Service Agent search Lija ↗
  7. French speaking Customer Service Agent job finder Lija ↗
- 
1. French speaking Customer Service Agent jobs↗
  2. French speaking Customer Service Agent jobs↗
  3. French speaking Customer Service Agent jobs↗

Source: <https://mt.expertini.com/jobs/job/french-speaking-customer-service-agent-368463169864/>

Generated on: 2024-05-06 by Expertini.Com